



università
iulm

WELCOME TO MILAN

WELCOME TO IULM

Incoming Student's Handbook
Academic Year 2022/2023

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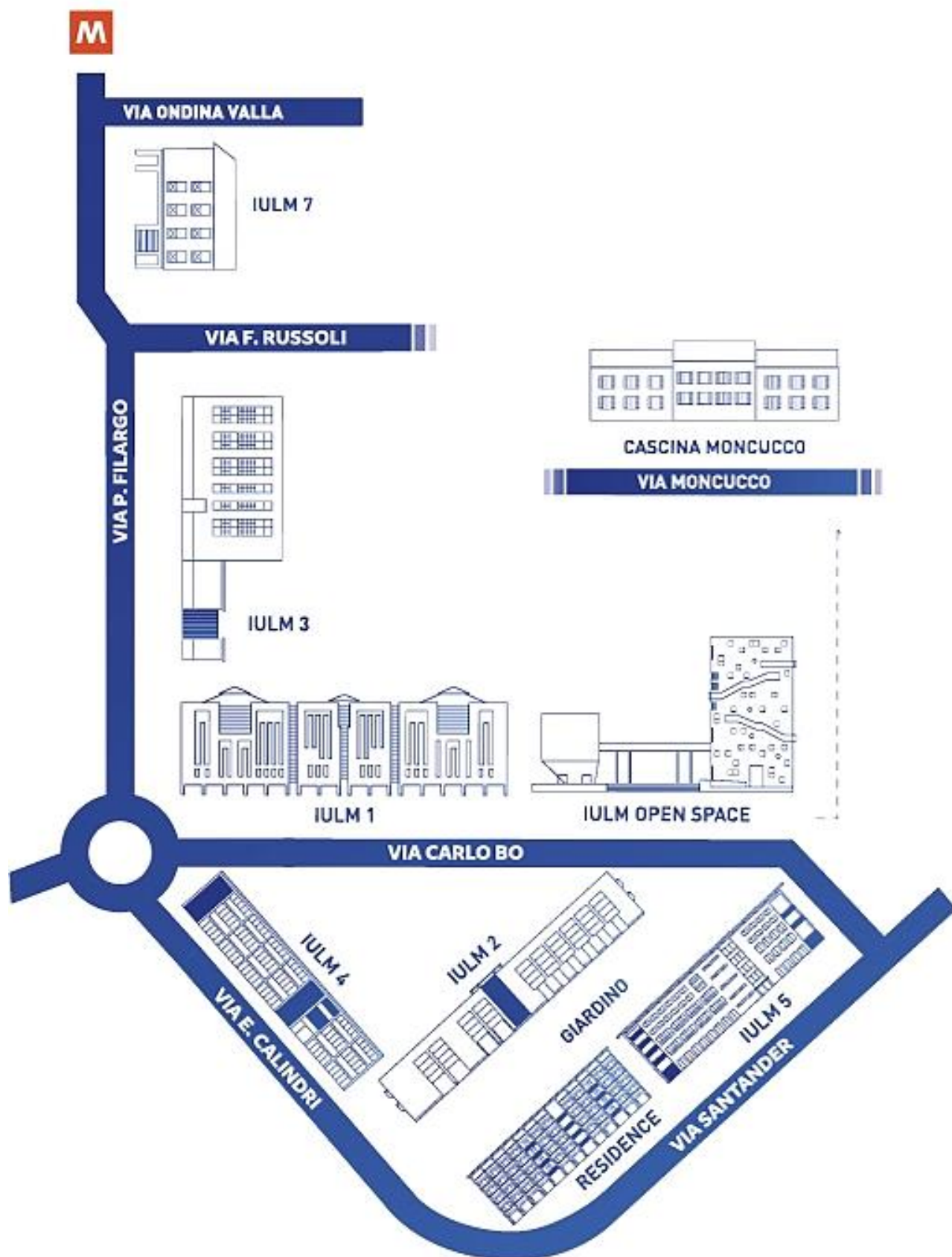
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1. IULM Campus and Facilities

IULM Campus map



Online IULM Services

Institutional email address (@studenti.iulm.it)

All students have a IULM email address. You have to activate it to receive messages from the lecturers (you have already received your username and password): <https://www.iulm.it/en/myiulm/servizi>. Click on “EMAIL”.

Wi-Fi Eduroam

It's an international roaming service for Higher-Education Institutions. You can log in through your institutional email address (@studenti.iulm.it) and password. See the end of this handbook to check how to connect.

“Sportello Segreteria online” (Online Student Services)

Go to this link: <https://servizionline.iulm.it/Home.do> to access the Online Student Services (click on the menu, then login). You can log in with your institutional email address and password.

Through this page, you can register for an exam or modify a registration, see your exam results and verify your study plan.

IULM Community

You can access information about your courses, articles, lecture slides and messages from the lecturers on the online IULM Community: <https://community.iulm.it/>. You can access with your institutional email address (@studenti.iulm.it) and password.

Should you have any issues with the online services, the IT Helpdesk can help you and fix any bugs (email to servicedesk@iulm.it)!

Bank

The Banca Popolare di Sondrio is located in the main building (IULM 1), on the ground floor outside on the left of the building, and it has an Automatic Teller Machine.

If you need to open a bank account, you should book an appointment with the bank. If you send them an email, please put us in copy CC.

Opening hours: Mon-Fri. 8.25 am – 1.20 pm/2.45 pm – 3.45. **Tel:** 028188861.

LUMI & Libraccio Bookshops

LUMI Bookshop (IULM 1, ground floor outside on the left of the building) sells textbooks and courses' handouts for any IULM courses.

Opening hours: Mon-Fri. 9.30 am – 6.30 pm. **Tel:** 0289288710.

Libraccio Bookshop is located inside IULM 1, on the ground floor: there you can find new and second-hand books, and university materials and gadgets.

Opening hours: Mon-Fri. 11.30 am – 2.30 pm. **Tel:** +39 0297190070.

Library

The IULM Library is located on the IULM 1 building (Via Carlo Bo, 1), occupying three floors.

Reading Rooms (Ground floor, 1st and 2nd)

The Reading Rooms have 350 seats in total, which are mainly located on the Ground floor, where there is a space with tables for group work, then they continue through a spiral staircase (in addition to the escalators) on the 1st and 2nd floor.

These rooms are open according to the University opening times (i.e. also on Saturday mornings). During the winter and summer exam sessions, the ground floor hall is open from Monday to Friday until 10 pm.

Consultation Room (1st floor)

It's composed by 100 seats, located among the shelves where you can find the documentary material that cannot be borrowed (encyclopedias, dictionaries, bibliographies, etc.). The books are arranged in an "open shelf" pattern, so there is no need to ask permission to take and consult them.

Opening hours: Mon-Fri, 8.30 am - 7.30 pm. **Tel.** 02-891412220.

Distribution Desk (2nd floor)

This is where you can borrow and return the books requested through the Digger catalogue; you can also find the keys to the lockers and the pen drives of the Library.

Opening hours: Mon-Fri, 8.30 am - 7.30 pm. **Tel.** 02-891412216.

Offices and Management of the Library (2nd floor)

Here you can ask for information and talk directly to librarians.

Opening hours: Mon-Fri, 9 am - 5.30 pm **Tel.** 02-891412399 **Fax** 02-891413216.

Interlibrary Loan (2nd floor):

The service provides, on request and free of charge, articles and books owned by Italian and foreign libraries.

Opening hours: Mon-Fri, 8.30 am - 5 pm **Tel.** 02-891412206 **Mail:** ill.milano@iulm.it

Food and drinks

Foodie

It's a Self-Service Canteen located in IULM 3, on the ground floor. Check the meal plans at the end of this handbook. **Opening hours:** Mon-Fri, 12 am - 2:30 pm.

YUM! Cafeteria

The central cafeteria is located on the ground floor of IULM 1 (main building). It offers a wide range of coffee products and culinary options for lunch: sandwiches, salads or pizza. You can make the payment quickly and easily thanks to the automatic PayPoint.

Opening hours: Mon-Fri, 8.15 am - 6 pm.

IULM Food Academy

IULM Food Academy is located in the IULM 6 building, under the Auditorium. It's the perfect place to enjoy a healthy and balanced meal, from breakfast to lunch, or a quick snack. During the summer period, students can enjoy their packed lunch brought from home in the outdoor space.

Opening hours: Mon-Fri, 8 am - 3:30 pm.

Caffè Letterario

This cafeteria is located on the ground floor of the IULM Residence, where you can eat, relax, share projects, exchange ideas and study. It is the ideal place to enjoy a good breakfast, and also a quick lunch between classes. The cafeteria also has shelves with a wide selection of books for consultation.

Opening hours: Mon-Fri, 9.00 am - 3.30 pm.

Our Food

A new catering space located in IULM Open Space (ground floor) where students can enjoy their packed lunch brought from home.

Opening hours: Mon-Fri, 12 am - 2.30 pm.

Multimedia

The Multimedia room (IULM 1, 3rd floor) is equipped with 50 multi-function cubicles, where you can access and watch online the whole university's digital and electronic resources (movies in different languages, TV shows, documentaries, interviews, etc.). The room is also equipped with the software necessary to carry out audio/video reproduction, image and sequence capture, multimedia presentations. On appointment, they also provide assistance with the editing of the thesis and consultation of databases.

Opening hours: Mon-Fri, 8.30 am - 7.30 pm. **Tel.** 02891412483 or 2541. **Mail:** biblioteca.multimediale@iulm.it

Printing centre

The Printing Centre IULM PRINT (IULM 3, ground floor – next to the Canteen) provides photocopying, scanning and thesis-binding services.

Opening hours: Mon-Fri, 9 am - 1 pm / 1.30 pm – 5.45 pm.

2. Compulsory documents

Please note: we highly suggest you to register for YESMilano Study, your personal guide for the city of Milan. By creating an account, you will get useful information about mandatory documents for living in Italy and Milan. Moreover, you will have access to the latest news, events and discounts to explore and live the City as a true *Milanese*.

[Click here to register!](#)

Tax identification number (Codice Fiscale) – ALL STUDENTS

The Italian Revenue Agency branches are operating in back-office and can be reached through e-mail. Many operations can be made online through simplified procedures.

Normally, the tax code can only be requested once you arrive in Italy, at the nearest Revenue Agency office. At the moment, the request can only be sent by e-mail, attaching the usual documentation, and the certificate of attribution of the tax code will be returned in the same way.

Here you can find the Tax Code request form and the instructions: https://www.agenziaentrate.gov.it/portale/schede/istanze/richiesta+ts_cf/modello+e+istruzioni+cf+aa4_8/aa48+inglese

Download the AA4/8 pdf application form and fill it in following these instructions. **Please note that the form must be printed, filled in and signed by hand (no electronic sign).**

1. Tick "allocation of a tax code".
2. Fill in part B (personal data – write them exactly as they appear on the ID you provide) and part D (your current address of residence – it means where you live in your Home country).
3. In part C ("Tax domicile" in Italy) you can list your Italian address that will act as a domicile for fiscal communications and receive the tax code card (or Health Insurance Card / *Tessera Sanitaria* if you're entitled to it).
4. Under "signatures", please date and sign by hand with your name and surname.
5. The filled-out form can now be "photographed" with a smartphone or scanned, then attached to a new e-mail. As a suggested subject: "*Name, Surname* - Request for a tax code and tax code card".
6. Attach also a copy of your ID / Password + a scan of the VISA/entry stamp page (if applicable).
7. Send the e-mail to **just one** of the following email addresses of the Italian Revenue Agency's *Uffici Territoriali* of Milan: dp.iimilano.utmilano3@agenziaentrate.it (zone 2-3), dp.imilano.utmilano4@agenziaentrate.it (zone 4), dp.imilano.utmilano5@agenziaentrate.it (zone 5-6), dp.iimilano.utmilano6@agenziaentrate.it (zone 7-8), dp.iimilano.utmilano2@agenziaentrate.it (zone 9). The Revenue Agency will reply to your e-mail in 5 working days, attaching your tax code attribution certificate in pdf, endorsed by the Director of the office or a delegate.
8. **If the office does not reply, do not send the request to another office**. If the processing of the request is delayed (beyond 5 days), the student may contact the **OneStopShop of YESMilano**, which will make the appropriate verifications.
9. For any other information or doubts, [click on this link](#) to know more about how to get the Codice Fiscale.

Permit of stay (permesso di soggiorno)

EU students: if you stay in Italy for 90 days or more without a break, you must register with the Registry Office of the Municipality of Milan (Anagrafe del Comune di Milano). Please send an email to: welcomestudents@yesmilano.it to register with the Registry Office of the Municipality of Milan.

Extra-EU students: you must ask for a student residence permit (*Permesso di Soggiorno per motivi di studio*) within 8 days after entering Italy.

The permit of stay is issued by the local Police Department – “Questura - Ufficio Stranieri”- of Milan, but you must submit your application at a competent Post Office.

How to Apply:

You can pick up the Application kit (yellow-stripe envelope) in IULM at the Study Abroad Office. Fix an appointment with the Study Abroad Office (send an email to incoming@iulm.it).

- 1) Fill out FORM 1 (*Modulo 1*) thoroughly, and provide the following documents:
 - a copy of your passport;
 - a 16,00 euros “marca da bollo” (revenue stamp): it can be purchased at any tobacco shop;
 - a copy of the IULM Acceptance Letter (the same needed to get an entry Visa);
 - copy of Health Insurance Policy;
 - receipt of payment for the Permit of Stay (the payment form is included in the Post Office Kit).
- 2) Return the envelope to the Post Office. The post office counter clerk will give you a receipt and an appointment letter indicating the date and time you should go to the Immigration Office to complete the procedure (by showing your original documents and, if it is your first time in Italy, having your fingerprints taken).
- 3) On the day of your appointment at the Immigration Office, remember to bring:
 - your passport;
 - the Immigration Office appointment letter (which you got from the Post Office);
 - originals of all copies of documents you put in the Application Pack;
 - four passport-sized photographs (light background).
- 4) The immigration officer will give you a letter inviting you to return to the Immigration Office to get your Electronic Residence Permit.

It will take about a month and a half in total to get your Residence Permit, once you have handed in your Application Pack at the post office.

Health insurance (assicurazione sanitaria)

To have free access to the National Health Service, you need the European Health Insurance Card (for EU citizens) or private medical insurance (for extra-EU citizens). If you want to be assigned a free doctor during your stay, you must go to ATS (the local health authority) of your area with a valid identity document. The registration to the National Health Care System costs 149,77 € and it lasts a calendar year (from January 1st until December 31st).

3. Faculties and study programs

IULM has 3 faculties, offers **8 Bachelor's degrees** (Corsi di Laurea Triennale) and **7 Master's degrees** (Corsi di Laurea Magistrale). Click here for the complete Academic Offer: <https://www.iulm.it/en/offerta-formativa>

Bachelor's degrees

Facoltà di Interpretariato e traduzione

- [Interpretariato e comunicazione](#) (Interpreting and Communication)
- [Lingue, cultura e comunicazione digitale](#) (Languages, Culture and Digital Communication)

Facoltà di Comunicazione

- [Comunicazione, media e pubblicità](#) (Communication, Media and Advertising)
- [Comunicazione d'impresa e relazioni pubbliche](#) (*courses taught in Italian*)
- [Corporate communication and public relations](#) (*courses taught in English*)

Facoltà di Arti e turismo

- [Turismo, management e cultura](#) (Tourism, Management and Culture)
- [Arti, spettacolo, eventi culturali](#) (Arts, Media, Cultural Events)
- [Moda e industrie creative](#) (Fashion and Creative Industries)

Master's degrees

Facoltà di Interpretariato e traduzione

- [Traduzione specialistica e interpretariato di conferenza](#) (Specialised Translation and Conference Interpreting)

Facoltà di Comunicazione

- [Intelligenza artificiale, impresa e società](#) (Artificial Intelligence for Business and Society)
- [Marketing, consumi e comunicazione](#) (Marketing, Consumption and Communication)
- [Strategic Communication](#) (*courses taught in English*)
- [Televisione, cinema e new media](#) (Television, Cinema and New Media)

Facoltà di Arti e turismo

- [Arte, valorizzazione e mercato](#) (Art, Valorisation and Market)
- [Hospitality and Tourism Management](#) (*courses taught in English*)

Courses' curricula are available here: <https://www.iulm.it/it/myiulm/corsi>

Incoming students can select courses from different degrees. After clicking on the Degree, please click on "**Insegnamenti e programmi a.a. 2022/23**" and always check if courses are held in the first or second semester (first semester: September-February; second semester: February-July).

- Click on one Bachelor's or Master's degree,
- Click on "Insegnamenti e programmi a.a. 2022/2023" ("Courses and programmes a.y. 2022/2023"),
- On the right, for each course you will see the number of credits, the professor(s) and the semester.

4. Academic offer for incoming students

Main language of teaching

The official teaching language in IULM is Italian, therefore most courses and exams are given in Italian. To attend **courses held in Italian**, it is highly recommended to have a minimum B1 Italian level.

Courses in a foreign language

IULM offers **Language Courses** (language, literature and culture) in English, French, German, Spanish, Russian and Chinese. Furthermore, IULM offers a wide interdisciplinary selection of courses in English. To attend **courses held in English**, it is also highly recommended to have a minimum B1 English level.

You can find the list of **courses taught in English** in the Community (Incoming students section) and on the website at this link: <https://www.iulm.it/en/internazionale/studenti-internazionali> (section Incoming students / Incoming training offer).

Attendance

For most courses compulsory attendance is not required; exams may include a written and/or an oral test. We strongly recommend attending the courses regularly to improve the Italian language and become more familiar with the lecturer and the course contents.

Credits

For a IULM course, you may earn 3, 6, 9 or 12 credits. The Italian credits are named **CFU** (crediti formativi universitari). 3 CFUs = 24 hrs of academic lectures; 6 CFUs = 48 hrs; 9 CFUs = 72 hrs; 12 CFUs = 96 hrs. By

agreement, 1 CFU is equivalent to 1 ECTS. **The European Commission defines 60 ECTS/credits as a full study load for one year; this may be achieved with 30 credits per semester (no more).**

Credits for language courses

Students who enroll in the annual academic courses of languages (Professional English I, II, III, French / German / Spanish / Chinese / Russian Language and Culture) but stay in IULM **only in the first semester** will earn 3 credits.

However, students **who stay in the second semester** may choose to take the final exam covering either the program for one semester or for the whole year, and then get 3 or 6 credits respectively.

The language laboratories from the Interpreting and Communication Degree follow the same rule:

- **First-semester students:** 3 credits for MEDIAZIONE LINGUISTICA ORALE and 3 credits for MEDIAZIONE LINGUISTICA SCRITTA;
- **Second-semester students:** 3 credits for MEDIAZIONE LINGUISTICA ORALE and 3 credits for MEDIAZIONE LINGUISTICA SCRITTA;
- **Full-year students:** 6 credits for MEDIAZIONE LINGUISTICA ORALE and 6 credits for MEDIAZIONE LINGUISTICA SCRITTA.

Please note:

For the language labs, if you take and pass the midterm tests, you won't need to take the final exam during the summer exam session. If you decide to take the final exam, the midterm tests will not be taken into account. They will be automatically cancelled. Furthermore, if you fail the final exam or don't pass one of the midterm tests, you will not achieve any credits.

Admission

Incoming students can select courses from different degrees and are admitted by default to:

- All Italian-language courses from all the **Bachelor's degrees** with free access
- All English-language courses, from both **Bachelor's** and **Master's degrees**.

Restrictions

For admission in Master's degree courses in Italian, closed-number courses or courses with special prerequisites, the Study Abroad Office must confirm it to the student at the beginning of the mobility semester.

Undergraduate exchange students are admitted to Master's courses only upon acceptance by the Master's course coordinator, except for optional courses and courses taught in English.

The language laboratories from the Interpreting and Communication Degree are held at SSML (Scuola Superiore per Mediatori Linguistici "Carlo Bo") and are reserved for students of foreign languages and translation in their home university.

5. Courses and exams

Step 1 - CHOOSE YOUR OFFICIAL STUDY PLAN

- Check the courses' timetable at: <http://aule.iulm.it/Orario/>
- Check your course selection with your home university before confirming it to IULM Study Abroad Office; after the official registration, no changes are possible.
- You will receive via email the link to access the Course Registration Form, where you will have to insert all the courses you want to attend. Make sure you fill out ALL the required fields in the form, **as uncompleted lists will not be processed.**

Be informed that if you do not include a course in your list, you won't be able to take the exam.

Step 2 - REGISTER TO THE EXAMS

The registration period for any exam: from 30 working days before the exam until 5 days before the exam.

- You have to register online for each exam on your personal page of the [Online Services](#).
- For exams of Written and Oral Mediation at SSML Carlo Bo, you don't have to register online and you will be informed by the SSML Carlo Bo.

Further information about exam registration will be given later in the semester.

Step 3 - TAKE THE EXAMS

Incoming students should prepare for each exam according to the guidelines and bibliography of the online study program, which may be integrated by the lecturer during the course. Information about the course content, program and materials can be found on MyIulm (click on the name of each course).

Please organize your stay at IULM so that you include also the full exam session.

Step 4 - AFTER THE EXAMS

- The Study Abroad Office will prepare the Final **Transcript of Records** and send it to you and/or to your Home University.
- Only the exams passed with a mark between 18/30 and 30/30 will be listed on the Transcript of Records.

Academic calendar 2022-23

Lecture period

- From September 26th to December 23rd 2022 (1st term – fall semester)
- From February 13th to May 20th 2023 (2nd term – spring semester)

Exam period

- From January 9th to February 11th 2023 (winter session)
- From May 22nd to July 5th 2023 (summer session)

6. Students' associations and leisure activities

ESN IULM

<https://milanoiulm.esn.it/>

ESN Italia is the Italian network of the association of universities that promotes student mobility. It offers welcoming services, assistance and support to incoming students for their integration into the social life both of IULM and the city of Milan. For more information, please write to milano_iulm@esn.it

CUS Sport

<http://www.cusmilano.it/> / bit.ly/Sport-IULM

IULM cooperates with CUS Milano (University Sports Centre) to promote and support the active participation of students in many sporting activities. Every season, CUS Milano organizes tournaments, championships, journeys and sports events for teams or individual players. Moreover, if you want to learn some new sports, CUS Milano organizes 43 sports courses during the season.

For more information, please write to cus.iulm@cusmilano.it

7. Living in Milan

Public transport

ATM (Azienda Trasporti Milanesi) is the public transportation company of Milan (<https://www.atm.it/>).

Getting around Milan is really simple: 4 Metro lines, the Passante Ferroviario (urban railway) and a wide network of surface transport (tram, bus and trolleybus lines). You can find out the best travelling option on the ATM website (Giromilano – Journey planner), on the ATM app for mobile phones or on the app Moovit.

Single ticket: € 2,00 (90 minutes' journey, M1-M3 area)

Tickets are available at any metro station, newspaper stands and tobacco shops. You can also buy the ticket via SMS (write to 48444 and text "atm") and by using the App ATM Milano ([app atm](http://app.atm.it/)). It is also possible to pay at the ticket gate with Mastercard, Visa, Maestro and VPay contactless cards.

Monthly pass for students (under-27): 22€/month (valid for all public transport inside the urban area)

Passes are issued at "ATM points". The documents required are:

- a) ATM form (in the folder)
- b) Identity document
- c) 1 passport-format photo
- d) A copy of a statement issued by the International Office of IULM University certifying you are studying in Milan.

ATM Points can be found inside the following underground stations:

- Duomo M1-M3, Centrale M2-M3, Cadorna M1-M2: Mon-Sat, from 7.45 am to 8.00 pm; on Sunday from 10.15 am to 1.15 pm and from 2.00 pm to 5.30 pm.
- Loreto M1-M2, Romolo M2, Garibaldi M2, Zara M3-M5: Mon-Sat, from 7.45 am to 8.00 pm.

ATM is also the provider of the **BikeMi** service (Milan's Bike Sharing service) <http://www.bikemi.com/>.

The annual subscription to BikeMi costs **€36,00** but you can also subscribe for one week or one day (credit card needed).

There are also many different **car-sharing services** (such as Enjoy, ShareNow and Zity), **electric scooter-sharing companies** (such as Bird, Helbitz and Lime) and **motorcycle sharing** (such as Cityscoot).

Taxis & Radiobus

Radio-Taxi service:

- (+39) 02.6969
- (+39) 02.8585
- (+39) 02.4040

Through this service, you can either reserve a taxi for a certain time or ask for the first available one. It is possible to use the app InTaxi ([download here](#)).

As an alternative, from 10 pm to 2 am, you can travel by Radiobus. Radiobuses are mini-buses that pick up several passengers at a time and take them to their destination. You can book one either online (<https://www.atm.it/it/>) or by calling the service on 02.48034803 stating the time and destination. Your monthly pass is also valid on Radiobuses.

Telephone

The main mobile providers in Italy are Tim, Vodafone, Wind Tre, and Iliad; if you prefer to buy an Italian SIM card, check the special offers for people under 30 provided by the different companies.

Food

Eating in Milan may be extremely cheap or extremely expensive, depending on the type of restaurant and on the district. For an easy-to-go and cheap meal, Milan offers a wide selection of typical Italian and international street food: pizza al taglio, kebab, hamburger, piadina, panzerotti, focaccia and many others. Here are some tips on the best Italian specialities:

Focaccia: a very soft bread dough, which can be plain or garnished like a pizza.

Panino: a sandwich filled with different types of cheese, salami, vegetables, sauces, usually set upon request.

Panzerotto: a small, folded half-moon or square of pizza or pasta dough, typically filled with tomato sauce, mozzarella cheese and prosciutto, and deep-fried or baked.

Piadina: like a sandwich, but done with special thin bread dough, soft but without yeast, cooked on an iron pan.

Pizza al trancio: a kind of pizza baked in large rectangular trays and generally sold in rectangular slices (tranci).

You can find this "bread-based" street food almost everywhere, especially in bakeries, cafés, snack bars or "rosticcerie" (food shops selling also a variety of cold and hot dishes, ranging from roasted meats and pasta, to vegetables and salads). Also, **supermarkets** often have a special section selling a range of freshly cooked food, which can include pasta, meat, vegetables, and local specialities.

Cafés: when eating or drinking in an Italian café, normally you order at the cash register and then take the receipt to a clerk behind the counter. If you wish to eat at a table, take a seat and then order from the waiter, as the price for sitting at a table and standing at the bar or counter is sometimes different.

Aperitivo (Happy Hour): Milan is the native city of the “Aperitivo”, which means you have a cocktail and you can eat for free as much as you like (or, due to the pandemic, they will bring you a plate with a selection of finger food and snack). The “Aperitivo” has become an evening “ritual” for meeting new people in a nice atmosphere, sometimes open-air, with lounge music. The typical aperitivo consists of one (non-)alcoholic drink, accompanied by snacks such as chips, olives but also pasta, risotto, salads, pizza, and focaccia. It has become a cheap and nice alternative to traditional dinner at the price of a cocktail (8-12 Euros).

Doctors

The headquarter of Centro Medico Sant’Agostino, a comprehensive network of specialized clinics with affordable prices, is located at 2 metro stops from IULM – (station SANT’AGOSTINO – green line), but you can book a medical examination in one of its different locations in Milan. All specialist examinations cost around 60€ or more, depending on the type of service you book. Some doctors at the Centre can make inspections in different languages.

Find more information here: <http://www.cmsantagostino.it/en/>

Emergency numbers

General emergency number: **112** (Ambulance, Police, Fire service)

Emergency pharmacy **800 801185**

Covid-19 Information Line:

from Italy: **1500** (free toll number)

from abroad: **+39 0232008345 / +39 0283905385**

YesMilano

You can find more information about studying and living in Milan:

<https://www.yesmilano.it/en/study>

With YesMilano you can also get the digital Students Card. With this digital card, you can access exclusive discounts and experiences: <https://www.yesmilano.it/en/welcomestudents#paragraph-2997>

8. Useful links for updates on Covid-19 in Italy, Lombardy and Milan

Ministero della Salute, Covid-19 situation in Italy

<http://www.salute.gov.it/portale/nuovocoronavirus/dettaglioContenutiNuovoCoronavirus.jsp?lingua=english&id=5367&area=nuovoCoronavirus&menu=vuoto>

Ministero della Salute, Daily report

<https://www.salute.gov.it/portale/nuovocoronavirus/homeNuovoCoronavirus.jsp?lingua=english>

Regione Lombardia, COVID-19

<https://www.en.regione.lombardia.it/wps/portal/site/en-regione-lombardia/health/covid-19>

Comune di Milano, Coronavirus information and link

<https://www.comune.milano.it/home/coronavirus-informazioni-e-link>

Agenzia nazionale turismo, Covid-19 updates

<https://www.italia.it/en/covid19>

Returning to Italy, Covid-19 information

<https://infocovid.viaggiasesicuri.it/dadoveparti.html>

STUDY ABROAD OFFICE

Contacts

Tel: +39 02 89141 2396

Whatsapp: +39 3666096508

E-mail address: incoming@iulm.it

Contact people: Sara Kim, Chiara Lupo

How to connect to Eduroam

If you already have your credentials to log in to your IULM email account/Online Services, activate your Wi-Fi and select EDUROAM.

For Android users

- ◆ In the advanced settings section, please modify:
- ◆ Metodo EAP: PEAP
- ◆ Auth Fase 2: MSCHAPv2
- ◆ Certificato CA: non convalidare (do not validate)
- ◆ Identità: your IULM email address (@studenti.iulm.it)
- ◆ Identità anonima: vuoto (empty)
- ◆ Password field: your password for your email/Online Services
- ◆ Select “connect”
- ◆ When your device is connected, open the browser and type www.ra.i.it.
- ◆ If the Wi-Fi terms and conditions are displayed, scroll it down and click on accept.

For Apple users

- ◆ Enter your full IULM email address (@studenti.iulm.it) and the password used for your email/Online Services.
- ◆ You will be asked to verify the server certificate. If you are using a Mac, you will be required to enter your Mac password too.
- ◆ When your device is connected, open the browser and type www.ra.i.it.
- ◆ If the Wi-Fi terms and conditions are displayed, scroll it down and click on accept.

If you do not remember your password, or it does not work, please [click here](#) to reset the password.

MEAL PLANS

IULM CANTEEN FOODIE (IULM 3 – ground floor)

From Monday to Friday: 12 – 2.30 pm

FULL MEAL (*PASTO COMPLETO*): 5.90 euros

- main course (pasta, rice, soup)



- second course (meat or fish)



- side-dish (salad, potatoes, vegetables in general)



- bread



- ...all

you can



drink!

REDUCED PRICE MEALS

PASTO RIDOTTO: 5.50 euros

PASTO RIDOTTISSIMO: 5.00 euros

You can also choose to eat either pasta (*pasto ridottissimo*) or meat/fish (*pasto ridotto*), instead of both, or choose among the following menus:

POLLO ALLO SPIEDO (ROASTED CHICKEN)

KEBAB

FAST FOOD MENU (HAMBURGER)

→
→
→ 5.50 euros



EXTRAS

Fruit salad, cake, yogurt...and anything that is not included in the above mentioned menus.

PAY ATTENTION! Try not to mix menus (two pastas or two second courses, a kebab with the fast food menu for example, because otherwise you have to pay for two menus!).